



# CAN COMMUNITY COUNCIL ORIENTATION

January 9, 2017



## mission

Community Advancement Network is a partnership of governmental, non-profit, private and faith-based organizations which leverage mutual resources to collectively improve social, health, educational and economic opportunities in our community.



# CAN's role is to...

- to enhance awareness of community issues,
- to strengthen partnerships, and
- to support collaborative strategies to improve the well-being of all people in our community.



# CAN partners

- ▶ Austin Chamber of Commerce
- ▶ Austin Community College
- ▶ Austin ISD
- ▶ Austin Travis County Integral Care
- ▶ Capital Metro
- ▶ Central Health
- ▶ City of Austin
- ▶ City of Pflugerville
- ▶ Community Justice Council
- ▶ Del Valle ISD
- ▶ Goodwill Central Texas
- ▶ Greater Austin Asian Chamber
- ▶ Greater Austin Black Chamber
- ▶ Greater Austin Hispanic Chamber
- ▶ Huston Tillotson University
- ▶ interfaith Action Central Texas
- ▶ Manor ISD
- ▶ One Voice Central Texas
- ▶ Seton Healthcare Family
- ▶ St. David's Foundation
- ▶ St. Edward's University
- ▶ Travis County
- ▶ United Way for Greater Austin
- ▶ University of Texas at Austin
- ▶ Workforce Solutions - Capital Area

# CAN partners - healthcare

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- ▶ Austin Chamber of Commerce
- ▶ Austin Community College
- ▶ Austin ISD
- ▶ **Austin Travis County Integral Care**
- ▶ Capital Metro
- ▶ **Central Health**
- ▶ City of Austin
- ▶ City of Pflugerville
- ▶ Community Justice Council
- ▶ Del Valle ISD
- ▶ Goodwill Central Texas
- ▶ Greater Austin Asian Chamber
- ▶ Greater Austin Black Chamber
- ▶ Greater Austin Hispanic Chamber
- ▶ Huston Tillotson University
- ▶ interfaith Action Central Texas
- ▶ Manor ISD
- ▶ One Voice Central Texas
- ▶ **Seton Healthcare Family**
- ▶ **St. David's Foundation**
- ▶ St. Edward's University
- ▶ Travis County
- ▶ United Way for Greater Austin
- ▶ University of Texas at Austin
- ▶ Workforce Solutions - Capital Area



# CAN partners - business

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- ▶ **Austin Chamber of Commerce**
- ▶ Austin Community College
- ▶ Austin ISD
- ▶ Austin Travis County Integral Care
- ▶ Capital Metro
- ▶ Central Health
- ▶ City of Austin
- ▶ City of Pflugerville
- ▶ Community Justice Council
- ▶ Del Valle ISD
- ▶ Goodwill Central Texas
- ▶ **Greater Austin Asian Chamber**
- ▶ **Greater Austin Black Chamber**
- ▶ **Greater Austin Hispanic Chamber**
- ▶ Huston Tillotson University
- ▶ interfaith Action Central Texas (iACT)
- ▶ Manor ISD
- ▶ One Voice Central Texas
- ▶ Seton Healthcare Family
- ▶ St. David's Foundation
- ▶ St. Edward's University
- ▶ Travis County
- ▶ United Way for Greater Austin
- ▶ University of Texas at Austin
- ▶ Workforce Solutions - Capital Area



# CAN partners - education

- ▶ Austin Chamber of Commerce
- ▶ **Austin Community College**
- ▶ **Austin ISD**
- ▶ Austin Travis County Integral Care
- ▶ Capital Metro
- ▶ Central Health
- ▶ City of Austin
- ▶ City of Pflugerville
- ▶ Community Justice Council
- ▶ **Del Valle ISD**
- ▶ Goodwill Central Texas
- ▶ Greater Austin Asian Chamber
- ▶ Greater Austin Black Chamber
- ▶ Greater Austin Hispanic Chamber
- ▶ **Huston Tillotson University**
- ▶ interfaith Action Central Texas
- ▶ **Manor ISD**
- ▶ One Voice Central Texas
- ▶ Seton Healthcare Family
- ▶ St. David's Foundation
- ▶ **St. Edward's University**
- ▶ Travis County
- ▶ United Way for Greater Austin
- ▶ **University of Texas at Austin**
- ▶ Workforce Solutions - Capital Area

# CAN partners - government

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- ▶ Austin Chamber of Commerce
- ▶ Austin Community College
- ▶ Austin ISD
- ▶ Austin Travis County Integral Care
- ▶ Capital Metro
- ▶ Central Health
- ▶ **City of Austin**
- ▶ **City of Pflugerville**
- ▶ **Community Justice Council**
- ▶ Del Valle ISD
- ▶ Goodwill Central Texas
- ▶ Greater Austin Asian Chamber
- ▶ Greater Austin Black Chamber
- ▶ Greater Austin Hispanic Chamber
- ▶ Huston Tillotson University
- ▶ interfaith Action Central Texas
- ▶ Manor ISD
- ▶ One Voice Central Texas
- ▶ Seton Healthcare Family
- ▶ St. David's Foundation
- ▶ St. Edward's University
- ▶ **Travis County**
- ▶ United Way for Greater Austin
- ▶ University of Texas at Austin
- ▶ Workforce Solutions - Capital Area





# CAN partners - others

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- ▶ Austin Chamber of Commerce
- ▶ Austin Community College
- ▶ Austin ISD
- ▶ Austin Travis County Integral Care
- ▶ **Capital Metro**
- ▶ Central Health
- ▶ City of Austin
- ▶ City of Pflugerville
- ▶ Community Justice Council
- ▶ Del Valle ISD
- ▶ **Goodwill Industries Texas**
- ▶ Greater Austin Asian Chamber
- ▶ Greater Austin Black Chamber
- ▶ Greater Austin Hispanic Chamber
- ▶ Huston Tillotson University
- ▶ **interfaith Action Central Texas**
- ▶ Manor ISD
- ▶ **One Voice Central Texas**
- ▶ Seton Healthcare Family
- ▶ St. David's Foundation
- ▶ St. Edward's University
- ▶ Travis County
- ▶ **United Way for Greater Austin**
- ▶ University of Texas at Austin
- ▶ **Workforce Solutions - Capital Area**



# CAN Governance

- CAN Board of Directors – includes 2 members of the CAN Community Council, 2 City Council Members, 2 Travis County Commissioners, 1 board member or senior executive from all other CAN partner organizations
- CAN Executive Committee – includes 3 chairs of Community Council, 3 chairs of Board of Directors + 4 others appointed by Board Chair
- CAN Community Council
- CAN Implementation Teams and Work Groups

# 2017 CAN Board Chairs

Vice Chair: Kelly Crook  
Superintendent of Del Valle ISD

Chair: Simone Talma Flowers  
Executive Director  
Interfaith Action of Central Texas

Past-Chair: Jeremy Martin  
Senior Vice President for Strategy  
Greater Austin Chamber of Commerce

# 2017 Community Council Chairs

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Vice Chair: Laura Griebel

Chair: Ara Merjanian

Past-Chair: Eileen Schrandt

# CAN = Policy + Community + Service

Policy  
makers

**CAN Board of Directors** - elected officials, and senior executives representing each CAN partner organization

Community  
members

**CAN Community Council** - self-appointed board of community members with an ongoing application and election process

Service  
providers

**CAN Work Groups** - professionals, issue area experts, and community members who help CAN accomplish its specific objectives

# A continuous process



# CAN to Celebrate 25 Year Anniversary



# CAN2016 Accomplishments



# 7<sup>th</sup> Annual CAN Dashboard

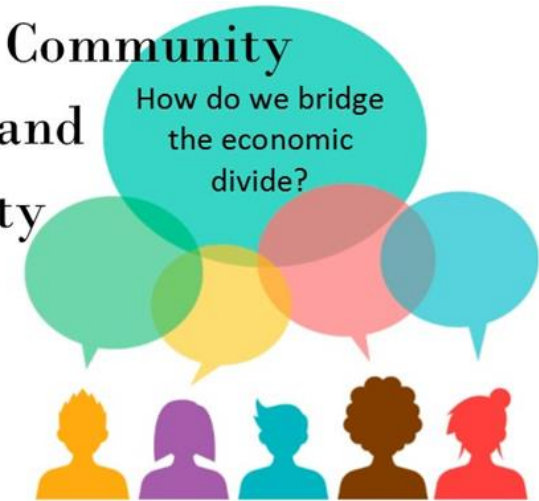
The screenshot shows the top navigation bar with links: community dashboard report, community dashboard at a glance, strategic framework for action, select populations, ready by 21's dashboard for children and youth, demographic overview, and building our community dashboard. Below this is a header section with the CAN logo and 'DASHBOARD' text, a search bar with 'Google™ Custom Search' and a magnifying glass icon, and a feedback box with the text 'feedback or suggestions?' and 'Click here to take a brief survey about the CAN Dashboard.' The main content area features four columns of indicators, each with a photo and a list of metrics: 1. 'we are safe, just, and engaged' (photo of a volunteer) with metrics: crime, proportionality of jail bookings, voting. 2. 'our basic needs are met' (photo of an elderly couple) with metrics: poverty, food security, housing cost burdened, vehicle miles traveled, homeless. 3. 'we are healthy' (photo of a couple on bicycles) with metrics: health insurance, mental health, smoking, obesity, air quality. 4. 'we achieve our full potential' (photo of a woman kissing a baby) with metrics: kindergarten ready, high school graduation, college success, unemployment. The footer contains the CAN logo and tagline 'convenes + connects + informs' and a paragraph: 'CAN has created a dashboard of 17 socio-economic indicators which provide an overview of the social health and well-being of Austin and Travis County. By tracking the indicators in this report over time, we identify areas where collective attention and action are needed.'

- ▶ New equity analysis section
- ▶ Demographic overview
- ▶ Notes key collaborative efforts that are making a difference
- ▶ *Launches a community conversation*

# Community Dialogues

- CAN Partnered with Leadership Austin, Interfaith Action Central Texas and Civic Collaboration to host dialogues about equity and opportunity.
- This was part of a Kettering Foundation Learning Exchange with three other communities.
- Our task was to listen to what community members think and feel about a “wicked” local issue and then develop a local issue guide that lays out possible actions and their drawbacks.
- Finally, the goal was to host deliberative dialogue discussions with people who don’t usually participate.

Building a Community  
of Equity and  
Opportunity



# Community Dialogues: Timeline

**Spring 2015:** Selected a “wicked” local issue – the economic divide

**Summer 2015:** Hosted 6 “listening sessions” to discover what people think and feel about the economic divide

**Winter 2015-2016:** Drafted an issue guide outlining the problem and possible solutions from three vantage points, based on what we heard

**Winter-Spring 2016:** Tested the issue guide with the CAN Community Council and the Leadership Austin Board of Directors, revised it, then published the guide (in English and Spanish) and created a video

**Spring-Summer 2016:** Hosted a facilitator training at St. Edward’s University, and with the help of these facilitators hosted three dialogues

1. United Methodist Church in downtown Austin
2. El Buen Samaritano in South Austin (en Español and English)
3. Goodwill in Northeast Austin

**Fall 2016:** Hosted an on-line dialogue with tools developed by the Kettering Foundation National Issues Forum



# The Top 5 Ideas

1. Create housing opportunities that are affordable for people at all levels of employment. (65 votes)
2. Increase public/private partnerships for job training programs that help develop homegrown talent and meet demands of healthcare, technology and other high wage industries. (55 votes)
3. Establish an on-going, community-driven effort to confront institutional and individual racism. (45 votes)
4. Ensure all students graduate from high school and are ready for college and career success. (44 votes)
5. Motivate young people to vote and be more civically engaged. (40 votes)

# Expanding Opportunity: A Regional Summit on Bridging the Economic Divide



November 4, 2016 @ Dell Diamond in Round Rock

- Approximate attendance: 170
- Plan to hold next regional summit in 2018.

# Expanding Opportunity: A Regional Summit on Bridging the Economic Divide

- Data presentation by Chris Schreck, Economic Development Manager, CAPCOG
- Transportation panel:
  - ▣ Sandy Guzman, Kirk Watson's Office
  - ▣ Michelle Meaux, Office of Mobility Management
  - ▣ Rob Spillar, Austin Transportation Department
- Workforce panel
  - ▣ Hector Aguilar, ACC
  - ▣ Jerry Davis, Goodwill
  - ▣ Victor Garza, Greater San Marcos Partnership
  - ▣ Toni Rowin, Seton Healthcare



Keynote: Catherine Morse, General Counsel and Senior Director of Public Affairs for Samsung Austin Semiconductor

# Board meetings: a focus on Bridging the Economic Divide

- February – Spirit of East Austin
- March – Economic Development
- April – Workforce Development
- May – Education (including *My Brother's Keeper*)
- June – Housing
- August – Transportation
- September – Health Part 1
- October – Health Part 2

# CAN Work Groups

- **Language Access Work Group** – outgrowth of CAN’s previous work in Cultural Competency, Diversity & Inclusion that fosters collaboration around translation and interpretation services.
- **Dashboard Steering Committee** – data experts from across issues (and a Community Council representative) meet regularly to review and recommend changes to CAN Dashboard indicators, targets, and vision statements as needed.



# 2016 Community Council Focus

What are the best practices in person-centered care?

- ▣ Organizations that are doing it well
  - How did you get there?
  - What sort of training was required?
  - How did the model evolve over time?
- ▣ Importance to other stakeholders
- ▣ Applications across other areas of community life – not just social services
- ▣ How does it impact Bridging the Economic Divide?

# Community Council: a focus on Person-Centered Care

- Test of the Deliberative Dialogue on Equity & Opportunity
- Panel presentations with
  - City planners on how they engage the community
  - Best practices in community engagement
  - Public and private funders on how the way services are funded impacts agencies' ability to provide care in a person-centered way
  - Best practices in workforce development, health and mental health care
  - Ended with an open forum discussion with
    - Travis County HHS&VS
    - CommUnity Care
    - Via Hope

# A Person-Centered Framework for Community Advancement

## **In a Person Centered Community:**

- 1) We prioritize the safety and well-being of all children
- 2) We provide a safe, welcoming and supportive environment for employees and the individuals/families we serve.
- 3) We strive to identify and eliminate existing inequities, especially by race/ethnicity and income.
- 4) We consider the impact that language and culture have on the effectiveness of programs and services.

# A Person-Centered Framework for Community Advancement (continued)

## **In a Person Centered Community:**

- 5) We listen to employees and the individuals/families we serve, and we give meaningful consideration to their input.
- 6) We base services on the needs, resources, lives and schedules of the individuals/families we serve.
- 7) We build on a person's strengths, resourcefulness and capabilities, and ensure that their choices drive the process.
- 8) We help people find their voice so that they can advocate for themselves, their families and their community.

# 2017 CAN Work Plan

# CAN Work Plan: Continuation

- ▣ Continue Language Access Work Group in 2017
- ▣ Deliberative Dialogues – Serve as local convening organization for National Issues Forum on topic of *Safety & Justice*
- ▣ Training – *Equity: Together We Can Achieve It*
- ▣ Sponsor Regional Summit in 2018 (Hays County)

# CAN Work Plan: New

- Support implementation of Austin/Travis County Comprehensive Workforce Development Plan (advisory group being facilitated by Workforce Solutions).
- Identify resources, strategies, training opportunities and accountability measures that CAN partner organizations may use to address institutional racism.
- Support Community Council research and dialogue relating to Childhood Poverty in Austin/Travis County.

# Your role as a CC member

- Attend Community Council meetings
- Participate in other CAN events and committees
- “Like” Community Advancement Network on Facebook, follow CAN\_Austin on Twitter
- Forward CANews, share, retweet, spread the word
- Invite us to make a presentation to your neighborhood, work, church, agency, group
- Participate in CAN’s annual stakeholder survey