**CAN Board of Directors Meeting - April 10, 2020**

**Updates from CAN Partners on the COVID-19 Response**

**Highlights, Challenges & Opportunities**

**Agenda Item 1 – CAN Partner Reports**

Each CAN partner will be given an opportunity to provide a high-level update on their COVID-19 response. You may provide a broad overview of “highlights, challenges and opportunities” or address any of the first 4 questions below in the time allotted. Times listed on the agenda will be strictly followed so that all partners have a chance to share if they so choose.

We realize that you will not be able to touch on all of these topics, so we respectfully request that written responses be provided for all questions listed below so that this info can be captured and shared between all partners. If you would like to provide the information ahead of the meeting, email to me and we’ll include it in the agenda packet. Thanks!

---------------------------------------------------------------------------------------------------------------------------------------------------

Name of Organization:

Contact Name/ Role:

Primary contact for information about your agency’s response to COVID-19:

Is this information for your organization? Or on behalf of another local organization?

1) What challenges are you facing with regard to your response to COVID-19 and how could CAN staff or other CAN partners help with that?

2) What are you doing to meet the needs of vulnerable populations (such as immigrants and low-income families) relating to COVID-19?

3) What communications tools do you utilize that have been effective in communicating vital information to your clients and/or the public?

4) How are you monitoring/measuring your response to COVID-19? How can we monitor/measure collective response?

5) Are there standing forums (calls) relating to COVID-19 in which you participate (and that are open to the public)? If so, please list?

6) Are there any specific roles that volunteers/individuals can play to support your COVID-19 response efforts? If so, please outline the role and list the contact person in your organization.

7) Where are there outstanding gaps for need in the community (as of April 10, 2020)?

8) Refer to the following table listing CAN Partner web links to COVID-19 related information:

[https://docs.google.com/spreadsheets/d/1kUNMDui7cfP7qSV6oIi9xqWTS821t71fMprBde0Ai6E/edit#gid=0](about:blank#gid=0)

Are there other sites on your website that the public can use to get information and resources about COVID-19? If so, please add them or email them to: ralvarez@canatx.org

**Agenda Item 2 – Possible Roles for CAN**

**What kind of activities (collecting & communicating information and engaging partners & non-profits) would it be useful for CAN to undertake to assist with COVID-19 response efforts?**

1) Should CAN collect “business intelligence” from call centers such as 2-1-1, 3-1-1, health services hotlines, workforce hotlines, SAFE hotline, etc. and report to other partners and stakeholders what that data is telling us about the local manifestations of the COVID-19 crisis?

2) Should CAN serve as a “clearinghouse of information” on what community members can do to help (besides donating money)? In other words, just as there are sites that compile information on “how to get help,” should there be a site that outlines “how I/you/we can help” in ways that are safe and also useful to a coordinated effort?

3) In the last 2 to 3 years, CAN has been active in supporting efforts aimed at improving language access and addressing racial disparities? Challenges exist with regard to language access and racial equality in the current COVID-19 crisis. Is there a role that CAN should play in improving access to information and resources to communities that are not being well serve due to language or race/ethnicity?

4) How important is the “digital inclusion” factor in our community’s response to the COVID-19 crisis? Is this an area where collaborative action would be helpful?

5) Is there a dashboard of indicators relating to the impact COVID-19 is having on our local community that we could compile to track our community’s progress in addressing this crisis (in addition to number of infections and deaths)? If so, what ideas do you have of data that is available that could be included in such a dashboard?