



CAN Board of Directors Meeting Minutes, 06/12/2015

Board Members in Attendance: Bobbie Barker (VP of Grants and Community Affairs, St. David's Foundation), Dominique Renee Bowman (Senior Development Officer, Huston-Tillotson University), Bill Clabby (Associate VP Global Initiatives, St. Edward's University), Jerry Davis (CEO, Goodwill of Central Texas), David Escamilla (Travis County Attorney, Community Justice Council), David Evans (CEO, Austin Travis County Integral Care), Anne Harutunian (Chair, CAN Community Council), Ora Houston (Council Member, City of Austin), Peter Kretzchmar (VP Navigation Center & Business Development, United Way for Greater Austin), Jeremy Martin (Senior VP, Government Relations & Regional Infrastructure, Greater Austin Chamber of Commerce), Alan Miller (Executive Director, Workforce Solutions- CapitalArea), Sabino Renteria (Council Member, City of Austin), Erica Saenz (Associate VP for Community & External Relations, University of Texas Austin), Ann Teich (Board Trustee, Austin ISD)

Proxies in Attendance: Sherri Fleming (County Executive for Health and Human Services and Veterans Services, Travis County), Stephanie Hawley (Associate Vice President, College Access Programs, Austin Community College), Ben Heimsath (Board of Directors member, Interfaith Action of Central Texas), Chris Rios (Board Member, Greater Austin Hispanic Chamber of Commerce), Matt Snapp (Board Chair, Austin Travis County Integral Care), Mel Waxler (Chief of Staff, Austin ISD), Susan Willars (Enterprise VP of Human Resources, Central Health), Elvis Williams (Assistant Superintendent of Finance and Operations, Del Valle ISD)

Staff in Attendance: Catie Bialick, Mary Dodd, and Kevin Paris

Call to Order and Introductions: Erica Saenz called the meeting to order at 1:06 p.m. Members introduced themselves and shared the following announcements. Saenz announced that Gregory Fenves recently began his term as President of the University of Texas. Matt Snapp thanked Mary Dodd for presenting to ATCIC's Board of Directors on the CAN Dashboard. Jerry Davis announced that the first 40 community members will be graduating from Goodwill's new adult charter school in the next week. Ann Teich announced that 13 AISD students graduated with an Associate's Degree, as well as their high school degree, through AISD's partnership with ACC. Ben Heimsath announced that iACT is about to begin their summer program for refugee children. CM Ora Houston invited members to attend the Republic of Texas rally, taking place this weekend. Bobbie Barker announced that St. David's Foundation will shortly be announcing the 30 recipients of \$25-30 million in grants. Bill Clabby announced that St. Edward's recently held an event with Austin Mayor Adler at Freescale Semiconductor to digitally connect with French President Hollande and Austin's sister city of Angers, France. On Tuesday, June 16th, a delegation from the Prime Minister of Japan's office will be visiting St. Edward's. The event is open to the public. Dominique Renee Bowman announced that Huston-Tillotson University will hold a groundbreaking ceremony for their new health and wellness center on Thursday, June 18th at 11am.

Citizens Communication: Lesa R. Walker, MD, MPH spoke regarding the Compassion Charter. Austin has signed on to the global compassionate cities initiative through Charter for Compassion International. A 2013 Forbes article ranked Austin the 7th most compassionate U.S. city. Her group would like CAN to identify a set of key compassion measures, include these measures on the CAN Dashboard, and work to help Austin move up in the compassionate cities rankings. Walker provided Board members with a handout containing this information. Erica Saenz thanked Walker for speaking and indicated the need to discuss this further with Board members.

Dave Mosteller of Beyond Today spoke regarding concerns related to mental health services at Austin Travis County Integral Care. Mosteller indicated that Beyond Today is committed to ensuring that ATCIC becomes the best mental health authority in the country. David Evans, CEO of ATCIC, offered to meet concerning data and issues raised.

Approval of Minutes from April 10, 2015: Bobbie Barker made a motion to approve the minutes. Ann Teich seconded the motion. The minutes were approved unanimously.

Updates from CAN Chair: Erica Saenz provided the following updates:

- *Cultural Competence Leader Training:* As part of the 2014 Work Plan, CAN hosted a series of trainings for organizational leaders. The trainings were recently completed. Board members were provided with a

handout giving an overview of the trainings and evaluation information. CAN has created a Google Group to facilitate on-going dialogue. The materials from the trainings are also available at: <http://canatx.org/CAN-Initiatives/ccdi/inclusion-training/index.php>

- *Executive Director Search:* At the last meeting, it was announced that the search was open and the job description was posted on ATCIC's website, as well as the CAN site. The Executive Committee will be meeting later this month to review the applications received and narrow the list of candidates, for review by the Board.

Report from CAN Community Council: Anne Harutunian, chair of the CAN Community Council, updated the Board on the latest Community Council meeting. Harutunian thanked Commissioner Brigid Shea for visiting the Community Council and sharing her priorities for Travis County. At the meeting, the Community Council heard from organizations serving veterans, including Texas Centerpoint Veterans Services and the Samaritan Center. Harutunian thanked Community Council member Christopher Aruajo for helping to organize the panel. Centerpoint focuses their services on employment for veterans, but works to identify underlying needs and develops a case management plan. They also attempt to provide a 'one-stop' service model. They also follow-up with clients 9 months after leaving the program. At the Samaritan Center, the Hope for Heroes program provides counseling, integrative medicine, and peer support for veterans in a 16-county Central Texas region. In addition to integrative medicine, the program incorporates family members into the treatment program. From the presentations, Community Council members observed that the nature of veterans services requires person-centered service delivery. There is a great need for housing for veterans, although local agencies have begun working together on the One Key <http://austinecho.org/the-solution/onekeyatx-2/> initiative to end veteran homelessness. There is also a need to better connect veterans with employment opportunities. Agencies were encouraged to connect with the Central Texas Veterans Service Coalition, which has worked for the past 10 years and currently has 90 members. At their June 15th meeting, the Community Council will focus on children and youth issues. The July meeting will focus on planning for the October Community Council Summit on person-centered care. The Community Council would also like to hear the funders perspective on person-centered delivery at a future meeting.

CAN Dashboard 2015: Kevin Paris, CAN Research Analyst, provided an overview of the 2015 CAN Dashboard report. The presentation is available online at: http://www.canatx.org/CAN-Councils/Board_of_Directors/Presentations/2015/06-2015CAN-DashPresBOD.pdf Paris thanked partner staff for providing input and feedback and thanked Travis County for printing the reports. The Dashboard is intended to provide a snapshot of our community's well-being and begin a conversation. In the last five years, many of the indicators tracked on the Dashboard report have improved, as the area has recovered from the recent recession, and several of the indicators have met community targets. However, the area continues to face many challenges, including economic segregation and the suburbanization of poverty, disparities by race and ethnicity, and negative outcomes for individuals with low-incomes across indicators. Although the Dashboard highlights many challenges, the report also highlights numerous collaborative initiatives that are working to move indicators in a positive direction. CAN staff would appreciate the opportunity to share the Dashboard information and have a conversation about community well-being with partner Boards, as well as community groups including neighborhood groups, business groups, faith communities, etc. To schedule a presentation, please contact Kevin Paris at kevin.paris@austinisd.org or 512-414-0323.

CAN Dashboard Media Coverage: Catie Bialick, CAN Communication Specialist, provided an overview of media coverage and social media promotion of the release of CAN's Dashboard report. The handout provided to Board members is available at: http://www.canatx.org/CAN-Councils/Board_of_Directors/Presentations/2015/DashboardReport06_2015.pdf CAN released four press releases and email news blasts related to each of the four vision areas, as well as a final release related to the overall Dashboard release. Several news outlets covered the report's release. During the campaign, there was a 29% increase in visits to cancommunitydashboard.org compared to the previous year, with 1,962 unique visits from April 13 to May 27, 2015. CAN also increased Twitter followers by 130 and Facebook followers by 63 during this time.

Board members asked staff to better target communications towards specific cultural and language groups, including community newspapers. Given the attention paid to cultural competency, it is important to target these organizations

during outreach. When these organizations are included on outreach lists, it will be important to note it on future communications briefings as well. It is also important to message materials in a manner that is inclusive of different cultural groups.

CAN Communications Plan: Mike Clark-Madison, Vice President of Public Policy at Hahn, Texas provided an overview of the communications plan his organization helped to develop for CAN. The full presentation is available at: http://www.canatx.org/CAN-Councils/Board_of_Directors/Presentations/2015/061015-CAN-comm-plan-D4-HPC.pdf . The plan aims to to communicate the vision and mission of CAN to a broader audience. It will be important to learn more about individuals currently on CANews listserv and develop more targeted messages. It is also important to create shareable content. It will also be extremely important to develop communications in multiple languages. To reach these communities, it is important to develop relationships with native speakers in these communities. Board members suggested connecting with Interfaith Action of Central Texas in this area. Board members also suggested building off CAN's work in this area to create resources that small agencies could build upon and use for their own initiatives.

Due to a family emergency, the City of Austin's Economic Development Department was unable to present, as was intended at the previous meeting.

CAN Partners – Person-Centered and Integrated Service Models in Practice: Katie Coburn, Manager of the Regional Healthcare Partnership, provided an overview of regional collaboration to transform healthcare delivery. The full presentation is available at: http://www.canatx.org/CAN-Councils/Board_of_Directors/Presentations/2015/061215RHP-7-1115WaiverPresentation-to-CAN-BOD.pdf The Transformation Projects are part of the 1115 Medicaid Waivers and are unrelated to the Affordable Care Act. The statewide Medicaid waiver creates a mechanism for collaborating and creating a more person-centered approach to care across geographic boundaries. The waiver aims to create better health for the population, better care for individuals, and lower costs through improvement in service delivery. Central Health serves as the anchor for the six-county Regional Healthcare Partnership 7, consisting of 9 performing providers administering 76 Delivery System Reform Incentive Payment (DSRIP) projects. As part of this process, Central Health conducted a needs assessment. Due to this, a large number of community projects are related to behavioral health, integrated physical and mental healthcare, and chronic disease prevention. Projects are provided with outcome-based milestones they must meet in order to receive a portion of the funding. As of demonstration year three, 93% of milestones were achieved. As part of the projects, Central Health has also established a learning collaborative focused around improving patient engagement. Central Health has produced a video series highlighting the impact of DSRIP projects in our region, available at www.texasregion7rhp.net

Laura Wilson-Slocum, with Austin Travis County Integral Care, provided an overview of the Mobile Crisis Outreach Team (MCOT), one of the projects expanded through the Medicaid Waiver project. Our community has had an MCOT since 2006, in order to respond to mental health crises. This project was expanded in 2013 during the waiver project. To support this effort, Travis County also invested \$1 million in the effort. Today, there are 30 clinicians and 2 prescribers in the MCOT. Prior to 2013, referrals could only be received through ATCIC's crisis hotline. Through the waiver, the MCOT was expanded to receive direct referrals from local law enforcement agencies. Prior to this expansion, emergency responders had few options when responding to individuals with mental health crises. The MCOT provides quick access to licensed mental health providers without a lengthy waiting period. The goal is to allow law enforcement officers to leave a person experiencing a mental health crisis with a licensed mental health professional once it is determined that the person is not a safety threat. The provider conducts a lethality assessment in order to provide services in the least restrictive environment. Providers attempt to provide services in a community setting, without an emergency detention. MCOT then provides crisis relapse prevention services for up to 90 days. In September, a bi-lingual physician will also be joining the team. The largest volume of calls comes from the Austin Police Department and Austin/Travis County Integral Care, and are concentrated in zip codes 78723 and 78701. MCOT has been able to divert 87.7% of those referred by Austin Police Department from jail and emergency detention. In the year since APD has been collaborating ATCIC, they have seen a 39% decrease in arrests for persons coded as mental health calls.

Board members praised the work of the MCOT. Board members noted that the high volume of calls in the 78723 zip code was likely to the prevalence of unlicensed group homes in this zip code. Board members also thanked all of the agencies who participated in the Psychiatric Stakeholders Group who recommended that the County make the investment in these services. Board members also suggested that large agencies work to sub-contract with smaller agencies who have innovative programs that can be scaled up. Descriptions of all Medicaid waiver projects facilitated through the Regional Healthcare Partnership 7 are available at: <http://www.texasregion7rhp.net/> Many of the DSRIP projects were designed to better serve patients with complex or co-occurring conditions.

Adjournment: Erica Saenz, Chair, adjourned the meeting at 3:00 p.m. Board agendas, minutes and presentations are available online at: http://www.canatx.org/CAN-Councils/Board_of_Directors/. Future 2015 CAN Board meetings will take place the second Friday of each month as follows: July 10, August 14, September 11, October 9, November 13, December 11, unless otherwise communicated.