



CAN Community Council Meeting Minutes, 8/20/2018

Community Council Members in Attendance: Sandra Castillo, Nora Comstock, Hunter Ellinger, Nancy Gilliam, Laura Griebel, Carmen Luevanos, Thomas Martinez, Ara Merjanian, Leslie Puckett, Caroline Reynolds, Eileen Schrandt, Alba Sereno

Guests in attendance: None

CAN Staff: Raul Alvarez, Jelina Tunstill

Call to order & announcements: Laura called the meeting to order at 6:09 pm. She opened the floor for introductions and announcements. Jelina announced that 2 legislators have RSVP'd to come to our next Community Council Meeting where there will be a Legislative Forum. Sandra Castillo handed out a flyer for the Community Connections Resource Fair that will take place at Travis High School on October 20th. It is a fair to help families learn about available City programs designed to support families. She also invited any group to be an exhibitor at the resource fair. Myneeka announced that Central Texas Affinity Group room is having their Annual Bar-b-que Event Saturday the 26th. The following week is National Breastfeeding Week, so there should be some events around town.

Citizens Communication: None

Approval of Minutes: The meeting minutes of 5/21/2018 and 6/18/18 were unanimously approved on a motion by Ara, seconded by Alba. Nora abstained.

Community Council Chair's Report: Laura began her report by thanking Jelina for her work with the letter to the legislators. She announced that two legislators have already stated that they will be coming. This will take place during our next regular scheduled meeting on September 17. We are asking them to sit on a panel to discuss the child poverty report and more broadly their priority areas around child and family poverty. She encouraged members to sign up for the CAN Newsletter to get updates via email.

Laura stated that we are over halfway through the year, and she would like attendance to improve throughout the rest of the meetings. She encouraged everyone who is present to reach out to those members and see if there are any barriers to attendance. Ara added to Laura's point that the next meeting's attendance will be very important for people to show up and asked people to invite/bring guests. Raul said that we will probably rework the layout of the room to allow space for more people. Ara suggested that we send the Child Poverty Report to the Representatives as a way of follow-up. Laura suggested everyone review the Child Poverty Report and to come prepared to ask questions.

Laura asked everyone what keeps them coming and what ways we could improve attendance. Nora offered to pick a person and call them, and suggested each person pick a person to follow up with. Hunter suggested making a list of what the council does and plug them in where they can fit. Alba suggested that sending a refresher of where we are and what are goals are would be helpful especially to new members. Laura suggested that anyone interested in being a buddy should email her and she will match them with someone to follow up with.

Executive Director's Report: A lot of events for CAN will happen this Fall. Our next Opioid Crisis Planning Team meeting will be on the 22nd. It will be in the CAN Offices at Metz. CAN is no longer at Allan. We will have a dialogue on the 15th of October as the Community Council Meeting. We will have a dialogue on October 23rd at Metz and October 9th at University Presbyterian. We will identify a date for training facilitators in September. If you have already been trained we will offer a shorter training, so you would be able to facilitate without attending the full 3-hour training.

November 8th is the date for the Regional Summit. As advised by the San Marcos community members, we moved it back to the 8th instead of after Thanksgiving because they said that turnout wouldn't be good after Thanksgiving. The two themes are workforce housing and workforce development. The idea behind the 5-county summit is that we discuss topics that the MSA experiences and not just Travis County

In regards to Beyond Diversity training, we partnered with ACC and Leadership Austin to provide these trainings. 4 of 5 dates are sold out, but the November dates still have slots available. Because the response was so great, they offered 5 more dates starting in the new year. He said he will send out his link for the trainings and dates. Laura suggested we send out the Executive Director Report so Community Council Members can click the link directly in the pdf. Stephanie Hawley sent out a meeting invite to discuss how many people have been trained and how we can utilize those skills learned at beyond diversity. After this set of training we will have around 500 people trained. He stated that he thinks there needs to be a follow up, but is not sure what that would look like. There is a Beyond Diversity 2 and eventually we will try to offer that, but it is important to get people through the first training first.

Nora asked if there will be an evaluation about the process afterwards, wanting to know how we would track the impact of getting people trained and how we will see change in the community. Raul answered that the individual has to change first. ACC is focusing on creating opportunities for the conversations to happen. Alba added that she was a part of the institutional racism and systemic inequities taskforce. One of the recommendations was to extend this training to as many people as possible. Part of the tracking is to see which recommendations from the report happened and what organizations have contributed and changed. The taskforce will be meeting to discuss next steps and what has happened so far with the recommendations. She also offered to be a resource for updates on the recommendations.

Ara pointed out that CAN has a new partner, the Austin LGBT Chamber of Commerce. He also added that childcare has to be somewhere in the conversation at the summit.

Nancy asked if we could extend an invitation to Representative Tony Dale for the Legislative Forum because he is Vice Chair on a committee that deals with Juvenile Justice and Families. Raul stated that we would send an invitation to Representative Dale.

Committee Updates:

Hunter, Data Committee – Hunter explained the website that his committee has created and explained that it was designed to be used for a sustained conversation over a period of time. The format would allow everyone to get their input into the conversation, plan, and follow along with ongoing conversations. The focus is to get ready for next year. Once the website is complete, Hunter said he would send out the link and Carlos would probably inherit the control of the website. Hunter stated that they didn't have any committee meetings over the summer, but there were communications over the website. They hope to share important data that can help the community council and CAN in general understand community challenges highlighted in the dashboard. Another idea is to investigate the history of CAN and the Community Council. It would be good to know this history and to give an orientation packet to new members so they understand the role of CAN and the Community Council. Raul said that we were starting to develop an alumni list. Myneeka suggested that we invite the alumni to the Regional Summit. Nora pointed out that we should consider using technology to include people in these meetings that may not be able to participate otherwise, like zoom.

Laura, Community Engagement Committee – Laura gave every table a worksheet to think of where to distribute the report and how to distribute the report. Laura thanked Nora, Leslie, Kirsha, and Kirsha's Intern for participating in the committee. Laura's interest is engaging the community in a way that's more deliberate. They met and thought about ways and mediums to get the word out like One Voice and radio. She expressed that everyone has different connections and knows the work, so everyone should help share

the report. Laura asked everyone to look at the list on the tables and sign up for who they would like to contact about the child poverty report and write down any other ideas they may have. Nora added that an idea is to pair up with a board member and share what has been developed by the community council. Raul added that the goal for community engagement around child poverty is to develop an action oriented two-pager so that the messaging is streamlined. Laura suggested that we set up a meeting to create a leave-behind summary document.

Eileen, Building a Person-Centered Community Committee – Eileen gave a brief overview of the work the Community Council has done on Building a Person Centered Community so far. The Building Person Centered Care worked started in 2014 with safety net forums. Seven overarching themes came from the work in 2014. In 2015, we focused on three of the themes: consider my whole family, provide services where I am, and develop a system that works for me. We came up with the Person-Centered Community framework that came from those 2 years of work. The goal is to have something more tangible. She announced that her group is creating a self-assessment for schools to take through an education case study about their person-centered practices and she needed the Community Council's help creating those questions. Other things this committee has worked on is a literature review of Person-Centered Communities and a service inventory of organizations that are using these principles. Each table got an assigned person-centered issue area and created questions that related to their assigned issue areas.

Adjournment: The meeting was adjourned at 8:09 p.m.

Building a Person-Centered Community Questions Activity

Issues 1 & 2

1. How do they get to school?
2. Who cares for them?
3. Access to quality community schools everywhere and equity in access in the neighborhood
4. Health Safety. What happened? What happens if its repeated? Is there policy? What specific behaviors happened? Is the organization held accountable?
5. What resources do they have and do they publicly report?
6. Is there a third party or parent volunteer organization that does an evaluation?
7. Policies to engage people in their own P.S.
8. Mental Health in the whole environment. See something, Say something. Codes for conduct.
 - Each assessment should be tailored and specific to the organization
 - Some questions may be cross cutting

Issues 3,4 & 5

1. Do you track programmatic outcomes by race/ethnicity and income?
 - a. To inform decision making?
 - b. How could you implement a tracking system?
2. If you are identifying inequities, what are you doing to understand and identify contributing barriers?
 - a. What are you doing about it?
3. Is there a requirement of diversity training in your organization/ system?
 - a. Are there courageous conversations being had?
 - b. Is this starting at the leadership level?
4. Are you connected with efforts and initiatives to address inequities identified within your organization and partner organization?
 - a. What do you need?
5. What are you doing to ensure your organization is culturally competent, diverse and inclusive of a variety of cultures and languages?
 - a. Hiring practices

Issues 6, 7 & 8

1. Have a place to express reservations and obstacles
2. Does the plan for client actions stem from the client ideas of what they want to do?
3. Staff training
4. Client makes the plan
5. Intake
 - a. Triage listening
 - b. Holistic
 - c. Variety