

Program Name	Medical Assistant Apprenticeship
Organization	Workforce Solutions Capital Area
Partners	Baylor Scott and White Health, Ascension Seton, Austin Regional Clinic, and CommUnity Care.

EDUCATION

All medical assistant apprentices earn course credits, and they have the opportunity to test for their medical assistant certification. This program has seen a high completion and certification rate.

PAY

The medical assistant apprenticeship requires a minimum wage progression throughout the program for skills gained. The program starting minimum wage is \$10 per hour, with a minimum increase to \$11 per hour after 6 months, and a

program completion minimum of \$12 per hour. The actual average starting rate has been closer to \$17 per hour.

OTHER SUPPORTS

Workforce Solutions Capital Area has been able to provide the medical assistant apprentices support services including purchasing scrubs, shoes, stethoscopes/ other tools, technology, transportation assistance, and more. Each apprentice is paired with a mentor during their on-the-job training.

PARTICIPANTS' PROFESSIONAL READINESS

Each apprentice is paired with a mentor during their on-the-job training. They are instructed in the professional environment and taught the practical information through classroom instruction.

EMPLOYER READINESS

Employers are provided tools for apprenticeship mentoring standards. However, the healthcare industry is very familiar with operating with preceptors to guide and support individuals learning on-the-job.

PROGRAM PARTICIPATION

The number of positions available varies year by year. There has been an average of 5 medical assistant apprentices enrolled monthly over the past 2 years. In 2023, the program enrolled 106 medical assistant apprentices. Since September 2019 – December 2023, the program enrolled 233 medical assistant apprentices. All apprentices are employed with a participating company at the start or prior to the start of the program.

HOW TO SIGN-UP

1. Connect with the participating healthcare providers to learn more about apprenticeship opportunities that might be available.